

EDAM[®]

Enterprise Document Assessment Methodology

Office Document Costs Per Page

The per page costs represented are summarized for simplicity. They are based on independent research and data sources encompassing 5,000+ global Public, Private, Governmental and Education organizations with over 1,000+ full-time employees, within 320 industries across 80 different countries.

This document is intended for education and discussion purposes only.

EDAM[®] is a registered trademark.

ALLAssociatesGroup
strength in numbers

1997-2017

Visible Hard Costs

hardware & options, supplies (toner, inks, ribbons), paper (plain and special A4/A3) impression charges, break-fix (parts and labor) on-site technician maintenance, power, etc.

57.1¢

IS Support and Infrastructure – 1st and 2nd level helpdesk, device installation, testing and setup, asset management, local support staff, remote management and reporting, user training, printer servers (hardware, queue management, load balancing etc.), office desktop apps, network management (ethernet, wireless etc.), device management (mobile, near-field, firmware updates and drivers), middleware tools (forms, fonts, data stream conversion, formatting, connectors, pull printing etc.), device security management, cloud interface services (SAN, offsite and remote, app server and web server), user app license management & data security.

5.4¢

3.5¢

2.6¢

15.9¢

29.7¢

Administration & Purchasing

real-estate device footprint filing cabinets, product & service selection (RFI, RFQ, RFP), internal requisitions, inventory management (storage, delivery, receiving), supplier invoice administration, vendor relationship management, procurement & contract management.

User Document Production – document creation, editing, formatting & distribution, integration with business processes, print, copy, finishing, collating, stapling, manual enveloping, refilling paper, device troubleshooting errors, scanning and indexing.

Document Management - physical document storage & retrieval (local/onsite and remote/offsite), electronic document storage and management, document distribution (internal / external), workflow and Business Process Integration regulatory / compliance and audit, physical records management, pre-printed forms (internal / industry), post processing and delivery.

EDAM® 2017 Cost Modeling & Predictive Analytics

ALL Associates Group uses exhaustive research, mathematical and scientific processes, analytics, and techniques to combine global data on employment and industry statistics. Our databases and algorithms can compute the fully burden costs of any document system. This segment cost report was generated using EDAM® Predictive Modeling Tools and is intended to be used for education and discussion purposes only. Additional details about this document please contact: Additional details about this document please contact:

ALL Associates Group

Telephone: (919) 263-4001 eMail: edam@allassociates.com

A Humble Request ...

Thank you for your interest in our research. Since 1997, our data and insights have frequently been used as the basis of many presentations without the proper use of citations.

The figures are available free for you to use. However, we humbly request that you please **give credit where credit is due.**

Please reference ALL Associates Group, Inc. 2017 as the source of the information.

Our goal is to increase knowledge of document systems and the important role they have in our daily lives, while simultaneously helping our clients gain a different perspective.

We publish new information and research regularly, so be sure to check it out again soon.

ALLAssociatesGroup
strength in numbers

